

Terms and Conditions

KINISIS TRAVEL LTD

Last Updated: 26/03/2025

Welcome to **KINISIS TRAVEL LTD**. These Terms and Conditions outline the rules and regulations for booking flights and hotels through our website. By using our services, you agree to comply with and be bound by the following terms. Please read them carefully.

1. General Terms

1.1. Company Information: KINISIS TRAVEL LTD is a company registered in [EU Country], providing online travel booking services. Kinisis Travel is a subsidiary of Top Kinisis Travel Public Ltd and an authorized reseller of Top Kinisis Travel products. 1.2. User Agreement: By accessing or using our services, you acknowledge that you are at least 18 years old and legally capable of entering into binding agreements. 1.3. Modification of Terms: We reserve the right to update these Terms of Use at any time. Continued use of our services constitutes acceptance of the updated terms. 1.4. Privacy Policy: Your personal data is processed in compliance with the EU General Data Protection Regulation (GDPR). Our full Privacy Policy is available [here].

2. Flight Bookings

2.1. Contractual relationship: All flights on our platform are provided via a Third-Party Aggregator, which acts as an intermediary to the airline(s). When you make a Booking, it's directly with the airline. We're not a 'contractual party' to your Booking. When booking, you enter into (i) an Intermediation Contract with the Third-Party Aggregator (for the ticket) and (ii) a Contract of Carriage with the airline (for the Flight itself).

2.2. Extras: If you book any extras (additional baggage, insurance, etc.), you'll enter into a direct contract with the Third-Party Aggregator and/or the airline. We will not be involved in this contract.

2.3. We act solely as the Platform and are not involved in the Third-Party Terms. We are not responsible for your ticket or any extras you may buy and (to the fullest extent permitted by law) have no liability to you in relation to your Booking.

2.4. Changes and Cancellations: Airlines have different policies regarding modifications and cancellations. Fees may apply, and refunds are subject to airline policies.

2.5. Check-in and Travel Documents: Passengers must check in on time and carry valid travel documents, including visas where required. KINISIS TRAVEL LTD is not responsible for denied boarding due to missing documents.

2.6. Flight Delays and Cancellations: If a flight is delayed or canceled, compensation or alternative arrangements will be as per airline policies and applicable EU regulations (Regulation EC 261/2004).

3. Hotel Bookings

3.1. **Hotel Responsibility:** KINISIS TRAVEL LTD acts as a booking intermediary and is not responsible for the actual provision of hotel services. 3.2. **Booking Confirmation:** A confirmation email will be sent after successful payment. Customers must check all details and notify us immediately of any discrepancies. 3.3. **Cancellation and Refund Policy:** Cancellation policies vary by hotel. Customers should review the terms before booking. Refund eligibility depends on the hotel's policy. 3.4. **Check-in and Check-out:** Customers must adhere to the check-in and check-out times specified by the hotel. 3.5. **Hotel Changes and Unavailability:** If a booked hotel becomes unavailable, we will offer a suitable alternative or a full refund.

4. Payments and Fees

4.1. **Payment Methods:** We accept major credit/debit cards and other online payment methods as specified on our website. 4.2. **Pricing Accuracy:** Prices are subject to change until the booking is confirmed. We are not liable for errors in displayed pricing due to technical issues. 4.3. **Taxes and Fees:** Some bookings may be subject to additional local taxes or resort fees payable at the destination.

5. Liability and Disclaimers

5.1. **Limitation of Liability:** KINISIS TRAVEL LTD is not liable for any loss, injury, accident, or damage arising from third-party service providers (airlines, hotels, etc.). 5.2. **Force Majeure:** We are not responsible for cancellations or delays due to events beyond our control (e.g., natural disasters, strikes, pandemics). 5.3. **User Responsibility:** Customers are responsible for ensuring the accuracy of their bookings and compliance with travel requirements.

6. Governing Law and Dispute Resolution

6.1. **Jurisdiction:** These Terms and Conditions are governed by the laws of [EU Country]. 6.2. **Dispute Resolution:** Any disputes shall be resolved amicably. If unresolved, they will be subject to arbitration or court proceedings in [Jurisdiction]. 6.3. **EU Consumer Rights:** Customers may also seek assistance from EU consumer protection authorities.

7. Cookie Policy

7.1. **Use of Cookies:** Our website uses cookies to enhance user experience, analyze site traffic, and provide personalized content. 7.2. **Types of Cookies:**

- **Essential Cookies:** Required for basic site functionality.
 - **Analytical Cookies:** Help us understand website traffic and improve services.
 - **Marketing Cookies:** Used for personalized advertising and promotions. 7.3. **Managing Cookies:** Users can control cookie settings through their browser or our cookie preference tool. 7.4. **Third-Party Cookies:** Some cookies may be placed by third-party services integrated into our site. 7.5. **More Information:** For detailed information, refer to our full Cookie Policy [here].
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8. Update and changes

We may remove or make changes to the products, information, content, materials, tools and features on this Website at any time without liability and without notice to you. We also reserve the right to immediately terminate or suspend your use of or access to this Website at any time and without notice if we consider that you have breached any of our Terms and Conditions. We may also change or modify all or any parts of our Terms and Conditions at any time and such changes or modifications shall be effective immediately upon their publication. You should review these regularly to ensure you are familiar with the most up to date version. Browsing and continuing to access or use our website constitutes your acceptance of the updated terms and conditions and you agree to be bound by the updated terms and conditions.

9. Contact Information

For any inquiries, please contact us at:

KINISIS TRAVEL LTD

cyprus@topkinisis.com

+357 22869999

www.topkinisis.com

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